

ABSTRACT OF THE DISCLOSURE

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Apparatus and accompanying methods for use therein for implementing an integrated, virtual office user environment, through an office server(s), through which a remotely stationed user can access typical office network-based applications, including e-mail, file sharing and hosted thin-client programs, through a remotely located network, e.g., WAN, connected web browser. Specifically, a front end, namely a service enablement platform (SEP), to one or more office servers on a LAN is connected to both the WAN and LAN and acts both as a bridge between the user and his(her) office applications and as a protocol translator to enable bi-directional, web-based, real-time communication to occur between the browser and each such application. During initial operation, the SEP, operating under a default profile, establishes, over an analog connection to the WAN, a management session with the site to obtain customer WAN access information, then tears down the analog connection and establishes a broadband WAN connection through which the SEP re-establishes its prior session and obtains a client certificate and its customized profile. The SEP then re-initializes itself to that particular profile.